## CARE2RISE OPERATIONAL EXCELLENCE WORKSHOP

To deliver high-quality products or services in an efficient, effective, and consistent manner, organizations must pursue operational excellence. Operational excellence is a dynamic and holistic approach that encompasses various aspects of organizational functioning, including:

- Delivering value to customers
- Identifying and mitigating risks
- Adhering to regulatory compliance requirements
- Streamlining processes and optimizing resources
- Fostering a culture of continuous improvement, innovation, and collaboration
- Applying best practices and standards

CARE2RISE is a simple systems perspective for achieving operational excellence. It is based on Baldrige Excellence Framework, and U.S. Coast Guard Operational Risk Management and Performance Improvement Guidelines.

## Clarity of Mission · Reinforcement of Values & · Alignment of Systems Standards **Empowering the** Workforce Plan Do the **Operations** Mission Check Act on **Effectiveness Improvement** • Share Recognition Reaching for **Higher Standards** Explore New Opportunities Involve All Stakeholders

## **Baldrige Excellence Framework**

## Coast Guard Operational Risk Management & Performance Improvement

This CARE2RISE Workshop prepares emerging leaders for greater responsibility by enhancing their understanding and skills, through application-based learning, highly interactive activities, and authentic self-reflection, of:

- Operational planning and execution
- Adherence to values and standards
- Workforce empowerment
- Continuous improvement